



Carrier Customer Bulletin

Date of Bulletin: February 17, 2022
Notice #: CCBFTR01996
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: ASOG 64 System Upgrade 30-Day Notification
Date Effective: 03/20/2022

Effective March 20, 2022 Frontier will implement Version 64 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from 8:00 p.m. Eastern Time on Friday, March 18, 2022 until 7:00 a.m. Eastern Time on Monday, March 21, 2022

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 64 System Upgrade implementation. CLEC Testing will be held February 28, 2022 through March 11, 2022. The timeframes will be 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time. To schedule testing, please send an email with a copy of your test plan to reserve a test window to Frontier ASR Certification at Frontier.ASR.Certification@ftr.com. Please send your intent to test by February 18, 2022.

Frontier Access Custom Business Rules will be implemented with ASOG 64 and are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: <https://wholesale.frontier.com/Reference-Library/access-reference-documents>.

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.