Carrier Customer Bulletin



Date of Bulletin:	July 19, 2022
Notice #:	CCBFTR02038
Audience:	Carrier, IXC, Wireless, CLEC, ISP
Subject:	ASOG 65 System Upgrade 60-Day Notification
Date Effective:	09/17/2022

Effective September 17, 2022, Frontier will implement Version 65 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from 8:00 p.m. Eastern Time on Friday, September 16, 2022, until 7:00 a.m. Eastern Time on Monday, September 19, 2022.

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 65 System Upgrade implementation. CLEC Testing will be held August 22, 2022, through September 9, 2022. The timeframes will be 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time. To schedule testing, please send an email with a copy of your test plan to reserve a test window to Frontier ASR Certification at Frontier.ASR.Certification@ftr.com. Please send your intent to test by August 15, 2022.

Frontier Access Custom Business Rules will be implemented with ASOG 65 and are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: https://wholesale.frontier.com/Reference-Library/access-reference-documents.

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.