Carrier Customer Bulletin



Date of Bulletin:	September 16, 2022
Notice #:	CCBFTR02062
Audience:	Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject:	Special Construction Process for ASRs
Date Effective:	Immediately

For access service requests (ASRs) where special construction is identified, an automated informational clarification/notice with CNT=D along with the following message will be sent as follows:

"A FACILITY ISSUE HAS BEEN IDENTIFIED ON YOUR PON AND SPECIAL CONTRUCTION CHARGES MAY APPLY. YOUR ACCOUNT MANAGER WILL BE IN TOUCH WITH ADDITIONAL DETAILS."

A supplement is not required and, to avoid unnecessary charges, should not be sent. Unnecessarily supplementing the ASR with the Quote Authorized (QA) field showing a value of "Y" will prompt the non-recurring supplement charge.

If you have questions, please contact your Frontier Account Manager.