Carrier Customer Bulletin



Date of Bulletin:	September 29, 2022
Notice #:	CCBFTR02068
Audience:	Reseller, ISP
Subject:	Discontinuation of Broadband Transport Aggregation Services (BTAS)
Date Effective:	December 30, 2022

Effective December 30, 2022, the Broadband Transport Aggregation Services (BTAS) will be discontinued and grandfathered. Frontier's Wholesale Advantage Broadband Service replaces BTAS for your broadband needs. Customers who have or obtain the Wholesale Advantage Broadband Service agreement may transition BTAS to Wholesale Advantage Broadband Service, and Frontier will work with the customer on an orderly transition.

Effective December 30, 2022:

- Customer shall not order or renew BTAS and Frontier may reject BTAS orders.
- Frontier will not install BTAS.
- For in-service Grandfathered BTAS:
 - No renewal of Grandfathered BTAS
 - No speed changes (up and down)
 - No Change, inside move, and recordkeeping orders (e.g., Customer Circuit Reference or "CKR")
 - o Only requests for disconnects will be accepted
 - If Customer disconnects a circuit before the end of the service term, the contract under which the disconnected service was ordered will control whether and to what extent early termination charges apply.

To inquire about information in this notice, or to request a Wholesale Advantage Broadband contract, please contact your Frontier Account Manager.