Carrier Customer Bulletin



Date of Bulletin:	August 30, 2023
Notice #:	CCBFTR02146A
Audience:	Carrier Customers Doing Business in Florida, Georgia, South & North Carolinas
Subject:	Hurricane Idalia Preparedness Update
Date Effective:	Immediately

As Hurricane Idalia has made landfall on the western coast of Florida and moving towards eastern Georgia, South Carolina & North Carolina, our teams are preparing accordingly. Preparations include:

- ✓ Placement of flood gates
- ✓ Equipping fleet vehicles with extra fuel, fluids and lighting;
- ✓ Double-checking all safety equipment, back-up power supplies, generators and materials used by field technicians;
- ✓ Placing emergency network supplies throughout company facilities; and
- ✓ Taking inventory of supplies needed for network restoration in the event of severe weather.

As of 11:00 a.m. Eastern Time today, no major impacts have occurred to our network, however, Hurricane Idalia has made landfall as of Wednesday August 30, 2023. Frontier will continue to evaluate the status of our network and our facilities. Additional notifications will be provided if impacts to our network occur.

If you have questions regarding the information provided in this notice, please email <u>Carrier.Notifications@ftr.com</u>.