Carrier Customer Bulletin



Date of Bulletin:	November 14, 2023
Notice #:	CCBFTR02161
Audience:	Carrier, IXC, Wireless, CLEC, ISP
Subject:	Frontier Wavelength Ordering Requirement Changes
Date Effective:	November 14, 2023

As of November 14, 2023:

Frontier will no longer require a Request for Pricing (RFP) prior to submission of a Wavelength order if both end points of the order are Wavelength Enabled and in the same LATA. External job aids have been updated to provide guidance on determining if the order qualifies for Wavelength services. The Frontier Wavelength job aids can be found at: https://wholesale.frontier.com/access-services/ethernet-order-samples.

Customers that do not have a Wavelength contract(s) with a PNUM beginning with FOT or VEL (for 10 Gbps or higher), as applicable, are encouraged to contact their Frontier Account Manager to request a contract.