Carrier Customer Bulletin



Date of Bulletin:	January 31, 2024
Notice #:	CCBFTR02184B
Audience:	Carrier Customers Doing Business in New York and West Virginia
Subject:	Force Majeure Declared Winter Storms Impacting Frontier Service Areas
Date Effective:	Immediately

As of Wednesday, January 31, 2024, all restoration activity in New York and West Virginia has been completed and Frontier Communications has returned to normal intervals. The Force Majeure is lifted.

Expedite requests will again be accepted for consideration on a case-by-case basis.

If you have questions about the information provided in this notice, please email <u>Carrier.Notifications@ftr.com</u>.

Thank you for your patience and understanding during this difficult time.