



# Supplements Submitted on CDD

## Supplement Sent on Order Due Date

When a CLEC submits a SUP 1 request to cancel the LSR, or a SUP 2 request to change the due date of the LSR, or a SUP 3 request to make other changes, and the request is submitted on the confirmed due date, the supplement must be accurately submitted and received by Frontier no later than 5:00 p.m. ET. **Verbal notification to the LCSC is strongly recommended.**

## Notifying Frontier

Notification to the LCSC will ensure that all order actions that have begun on the due date are cancelled, thus preventing any unwanted service interruption to the end user customer.

Contact Information:      **Frontier LCSC:      888 608-8023**

The [Voice/UNE Services Contacts](#) list is available online.