SPECIALIZED SERVICES

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SPECIALIZED SERVICES

CUSTOMER PROVIDED EQUIPMENT

MAINTENANCE OF SERVICE CHARGES

1. The following charges are applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or communications systems connected or arranged for connection to Company facilities. Normal working hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, holidays excepted.

   a. In or out of the Base Rate Area during normal working hours, first 15 minutes or fraction thereof (time measured upon serviceman's arrival/departure at customer's premises)

1)	First 15 minutes or fraction thereof	$45.50
2	Each additional 15 minutes or fraction thereof	9.50

   b. In or out of the Base Rate Area after normal hours, first 15 minutes or fraction thereof (time measured upon serviceman's arrival/departure at customer's premises)

1)	First 15 minutes or fraction thereof	$48.95
2)	Each additional 15 minutes or fraction thereof	12.95

2. All charges described in this paragraph are in addition to all other rates and charges billed to the customer.

SPECIALIZED SERVICES

CITIZENS DIGITAL CENTREX SERVICE

A. GENERAL

Citizens Digital Centrex Service is a fully integrated digital communication Central Office service designed to serve customers from 2 to 200 lines.

B. RATES

1. The rates set forth below are for Company provided services & equipment; station equipment is located at the designated customer location(s).

2. Citizens Digital Centrex Service Access Rates:

   a. In addition to rates as specified below, individual access line rates for LOCAL EXCHANGE SERVICE, Section 4, apply as appropriate.

   b. The Federal Subscriber Line Charge (End User Charge) applies to both the local exchange individual access lines as well as Citizens Digital Centrex Service Intragroup Calling Lines and is in addition to the rates described in 3b. below.

   c. Installation and/or change charges are applicable as set forth in Section 6, SERVICE CHARGES of this tariff.

3. Intragroup Calling Services (lines not designated as access lines).

   a. Intragroup Calling Service lines provide communication paths for intra customer calling.

   b. Intragroup Calling Service Monthly Rates Per Line:

1 - 200 lines	**Billing Code**	**Monthly Rate**
0 -. 5 miles	C1GS1	$ 4.50
.6 - 1.0 miles	C1GS2	6.00
1.1 - 1.5 miles	C1GS3	7.50
1.6 - 2.0 miles	C1GS4	9.00

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CITIZENS DIGITAL CENTREX SERVICE

B. RATES (Continued)

		Billing Code	Monthly Rate
4.	Basic Service (per line)*		
	a. Customer with 2 lines, each	--	$ 3.50
	b. Customer with 3 lines or more, but less than 7 lines, each	--	3.00
	c. Customer with 7 lines or more, each	--	2.50
5.	Enhanced Service & features (per line)*		
	a. Business Set Service** (excludes customer premise equipment)		
	1) Lines 1-50, each	--	3.55
	2) Lines 51 and up, additional	--	2.35
	b. Enhanced Business Service (includes Group Call Alert)	--	2.35
	c. Station Message Detail Recorder	--	2.35
	d. Enhanced Station Message Detail Recorder	--	3.10
	e. Automatic Route Selection --		1.50
	f. Datapath Basic	--	2.10
	g. Hospital Communications	--	.50
	h. Console Alerting	--	.50
	i. Electronic Switched Network	--	3.25
	j. Cut-Thru Dialing	--	.50

* Descriptions and limitations of the services and features are located in the Company's business office. Certain Custom Calling Service features are also available to Citizens Digital Centrex Service subscribers at Custom Calling Service rates (Refer to Section 5).

** A Central Office Software feature. CPE may be provided by the customer.

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CITIZENS DIGITAL CENTREX SERVICE

B. RATES (Continued)

		Billing Code	Monthly Rate
5.	Enhanced Services & Features (per line)* (Continued)		
k.	ACD Basic	--	$12.00
l.	ACD Basic & Supplemental	--	17.00
m.	Large Conference	--	.55
n.	Message Service	--	.55
o.	Data Path Modem Pooling	--	.45
p.	Preset Conference	--	.40
q.	Enhanced Call Forwarding	--	.40
r.	Time of Day Routing	--	.50
s.	Time of day NCOS Routing	--	.45
t.	Superset	--	1.25
u.	Enhanced Service Order	--	.60
v.	Equal Access Primary Exchange	--	.60
w.	Enhanced Three-Way Calling	--	.50
x.	Enhanced Call Waiting	--	.75
y.	Call Forwarding Special	--	.75
z.	Music on Hold MDC	--	.70
aa.	Group Call Alert	--	.95

* Descriptions and limitations of the services and features provided are located in the Company's business office. Certain Custom Calling Service features are also available to Citizens Digital Centrex Service subscribers at Custom Calling Service rates (Refer to Section 5).

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C. CONDITIONS

1. Customers subscribing to Citizens Digital Centrex Service will be required to have a minimum of two (2) access lines.

2. If equipment is provided by the customer, it must be compatible with the services and equipment provided by the Company. This provision is applicable to BUSINESS SET SERVICE listed in Item B.5.a, preceding.

3. Citizens Digital Centrex Service basic and enhanced services and features are only offered in central offices equipped to provide such service.

4. Service area is limited to manufacturer's equipment specifications with respect to distance from the central office.

5. The minimum charge for service provided under this tariff shall be one month.

6. The Company will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be offered subject to the provisions outlined in GENERAL SERVICES, Section 5 of this tariff, or may be provided free if in the judgement of the Company such listings will improve service to the public, or reduce Company operating costs, or both.

7. Extended Area Service (EAS) is available with this Service in the event the customer's Central Office Exchange has EAS.

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CITIZENS DIGITAL CENTREX SERVICE

C. CONDITIONS (Continued)

8. For service over 200 lines or greater than 2 miles from the central office, tariff rates as specified in Item B, preceding, will apply in addition to an appropriate portion of applicable special construction costs or expenses as specified in Section 2, GENERAL REGULATIONS, Special Assemblies of Equipment.

   Any contracts relative to the provision of this service will be provided to the Commission at least one (1) day prior to the effective date of the service. Rates contained in the contracts are under the authority of the Commission and may be altered by the Commission at any time during the life of the contracts.

D. EXPLANATION OF TERMS

1. Primary Service Location - The continuous property designated by the customer as the primary location and/or at which the attendant's console position may be located.

2. Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.