

## Jeopardy Codes

Jeopardy indicates the risk of missing a confirmed due date and/or the need to provide additional information required to process the request. The below table identifies the jeopardy codes and explanations of the code.

1A = Inter Office Facility Shortage

1B = Scheduling/Work Load

1C = Customer Not Ready

1D = No Loop Available

1E = End User Not Ready

1F = Provider Missed Appointment

1G = No Access to End User Premise

1H = Central Office Freeze

1J = Special Construction

1K = Natural Disaster (Flood, etc.)

1L = Frame Due Time Cannot Be Met

1M = Due Date Cannot Be Met

1N = Due Date and Frame Due Time

Cannot Be Met

1P = Other

1Q = Assignment Problem

1R = Customer Could Not Be

Reached

1S = Building Not Ready, Customer

Will Advise

1T = Pole At Site Not Set

1U = Cancel Per Customer

1V = No Facilities

1W = Entrance Facilities Required

1X = Not Technically Feasible

1Y = No Central Office Equipment

Available

1Z = Other Exchange Company Not

Ready

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