

Manual Loop Qual Pre-Order

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Frontier Wholesale

Jurisdiction: All

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Purpose

The purpose of this document is to establish the guidelines for Wholesale Customers to submit Pre-Order transactions for Manual Loop Qualifications in Frontier Virtual Front Office (VFO). This process is used to submit Pre-Order inquiries and receive Pre-Order responses from Frontier for Manual Loop Qualifications.

Description

Manual Loop Qualifications are submitted for the following Pre-Order transactions:

- J Loop Make-Up
- K xDSL Loop Qualification Extended
- P Loop Qualification Extended.

Manual Loop Qualification transactions require manual intervention by Frontier personnel. As a result an immediate response with loop qualification details is not available.

A response providing the loop qualification details is returned within 48 hours of a Wholesale Customer's inquiry.

When a valid Manual Loop Qualification inquiry is submitted the Wholesale Customer receives the following immediate response from Frontier VFO:

"Manual Processing Required - response will be provided within 48 hours"

Frontier will provide the Manual Loop Qualification response with loop qualification details via email within 48 hours of the request.

The process to submit a Pre-Order inquiry for Manual Loop Qualification transactions is modified with new custom fields on Frontier VFO inquiry screens.



Pre-Order Inquiry Custom Fields

Wholesale Customers are required to populate custom fields in Frontier VFO when submitting a Pre-Order inquiry for Manual Loop Qualification.

The new Frontier VFO custom fields are as follows:

- INIT_NAME
- INIT TELNO
- INIT_EMAIL
- 48-Hour Response Required (Y).

INIT_NAME Field

The **INIT_NAME** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's name.

INIT_TELNO Field

The **INIT_TELNO** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's telephone number.

INIT_EMAIL Field

The **INIT_EMAIL** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's email address.

Responses to Manual Loop Qualification inquiries are returned to the email address provided.



48-Hour Response Required (Y)

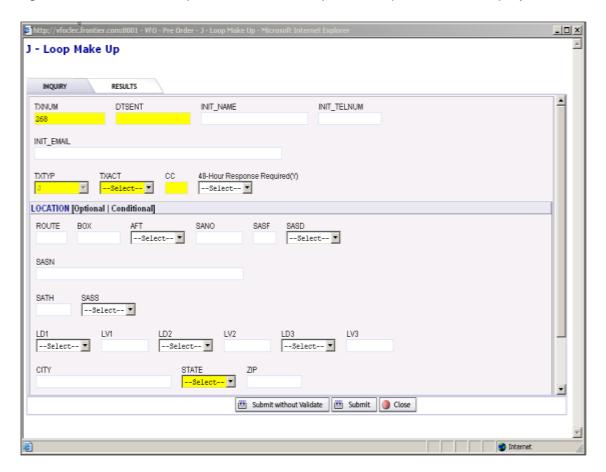
The **48-Hour Response Required (Y)** field is a required entry for Pre-Order transactions types J, K and P.

This field requires an entry of Y when a Manual Loop Qualification inquiry is submitted. The following error message is returned when not populated with Y:

"HOUR RESPONSE REQUIRED FIELD IS REQUIRED FOR THIS TXTYP"

Manual Loop Make-Up Inquiry Screen

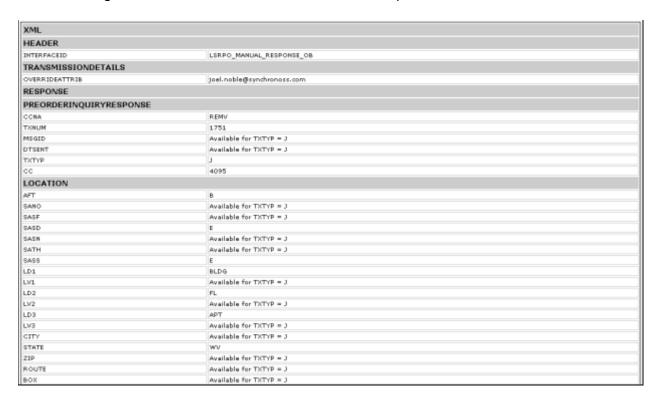
The following screen is used to request a Manual Loop Make-Up Pre-Order inquiry.





Manual Loop Make-Up Response

The following information is returned via the email response.



Response continued on next page.



Note: Fields populated with **Available for TXTYP = J** indicate data may be returned if applicable to the inquiry submitted.

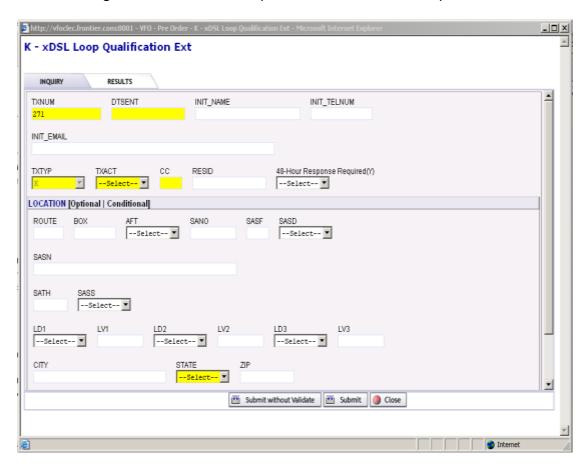
TERMINATIONDATA				
LST	Available for TXTYP = 3			
LOOPDATA				
RTIND	Y			
LPAC	Available for TXTYP = 3			
LSA	Available for TXTYP = 3			
LOADCOILDATA				
LCT	Available for TKTYP = 3			
LCL	Available for TXTYP = J			
LCLUOM	Available for TXTYP = J			
LOOPMAKEUPSTATUS-DAT				
LMUST	A			
BRIDGETAP-DATA				
BTL	Available for TXTYP = J			
BTLEN	Available for TXTYP = J	Available for TXTYP = J		
PGPRES	Y			
DLCTYPE	Available for TXTYP = J			
DSSCP	Y			
F1LOOPLENGTHBYGAUGE				
F1SEGLLG	Available for TXTYP = J			
F2LOOPLENGTHBYGAUGE				
F2SEGLLG	Available for TXTYP = J			
F3LOOPLENGTHBYGAUGE				
F3SEGLLG	Available for TXTYP = J			
F4LOOPLENGTHBYGAUGE				
F4SEGLLG	Available for TXTYP = J			
LOCATIONDATA				
LC	Available for TXTYP = J			
LCI1	C			
LCA1	Available for TXTYP = 3			
LCI2	c	c		
LCA2	Available for TXTYP = J			

LC13	C	c		
LCA3	Available for TXTYP = J			
LC14	F			
LCA4	Available for TXTYP = J			
LLT	la la			
F1DISTURBERTYPESAMEBINDE	R			
F1DT8AME	Available for TXTYP = J			
F1DISTURBERTYPEADJBINDER				
FiDTADJ	N .			
rcd	Available for TXTYP = J			
F2DISTURBERTYPESAMEBINDE	R			
F2DT8AME	Available for TXTYP = J			
F2DISTURBERTYPEADJBINDER				
F2DTADJ	N			
F1LPCP	(c			
F2LPCP	c			
F3LPCP	c	ic		
F4LPCP	N			
F3DISTURBERTYPEADJBINDER				
F3DTADJ	N	N		
F3DISTURBERTYPESAMEBINDE	R			
F3DT8AME	Available for TXTYP = J			
F4DISTURBERTYPESAMEBIND	R			
F4DTSAME	Available for TXTYP = J	Available for TKTYP = 3		
F4DISTURBERTYPEADJBINDER				
F4DTADJ	N			
VILD	Available for TXTYP = J	Available for TXTYP = J		
RSUIND	Y			
WCN	Available for TXTYP = J	Available for TXTYP = J		
RESPONSESTATUS				
RESPONSECODES				
PRESPC	Available for TXTYP = J			
PRESPD	Available for TXTYP = 3			



Manual xDSL Loop Qualification Extended Inquiry Screen

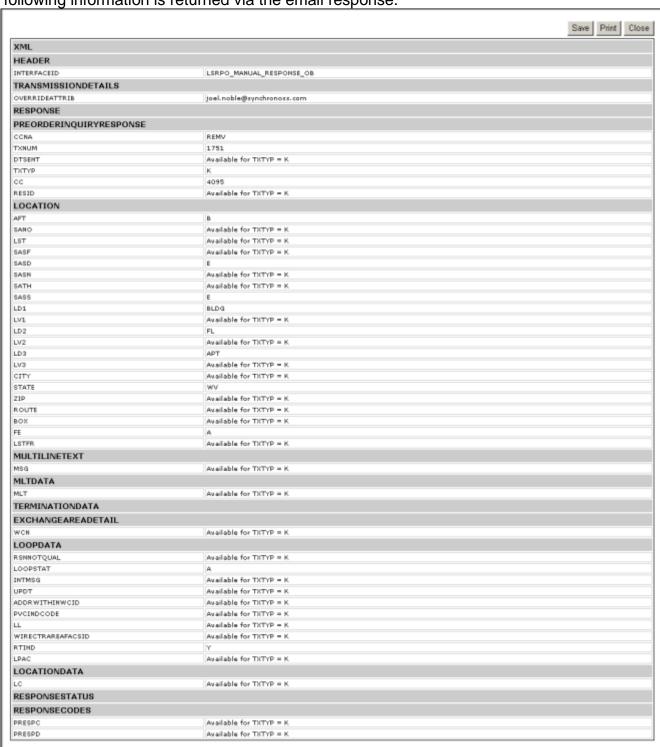
The following screen is used to request a Manual xDSL Loop Qualification Extended inquiry.





Manual xDSL Loop Qualification Extended Response

The following information is returned via the email response.

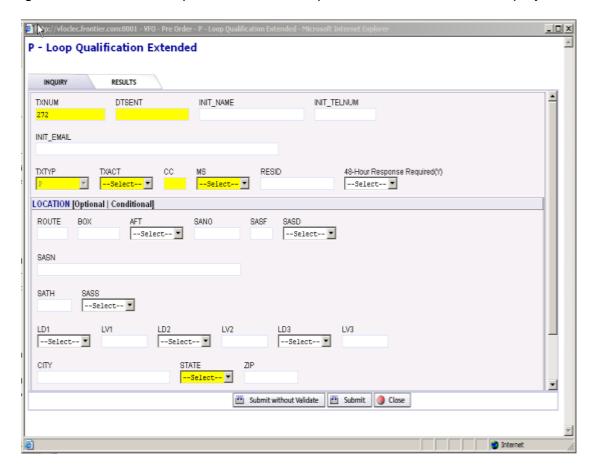


Note: Fields populated with **Available for TXTYP = K** indicate data may be returned if applicable to the inquiry submitted.



Manual Loop Qualification Extended Inquiry Screen

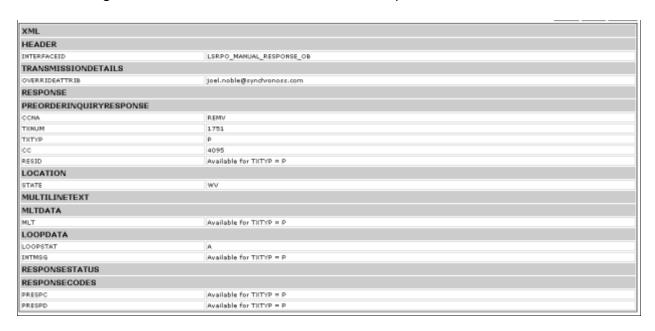
The following screen is used to request a Manual Loop Qualification Extended inquiry.





Manual Loop Qualification Extended Response

The following information is returned via the email response.



Note: Fields populated with **Available for TXTYP = P** indicate data may be returned if applicable to the inquiry submitted.



Change Log

Date	Page Number	Change

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