

# frontier®

## Carrier Customer Bulletin

Date of Bulletin: October 27, 2014  
Notice #: CCBFTR00944  
Audience: IXC, Wireless, CLEC and Resellers  
Subject: CFA Roll Reminder for Access Service Requests (ASR)  
Date Effective: Immediately

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In an effort to easily identify and process CFA Roll orders, Frontier Communications is reminding our customers of critical required fields and ordering information. Please remember to include the following information on the initial Access Service Request (ASR) and avoid a Clarification Notification Request (C/NR):

- **Frame Due Time (FDT)** – Must be populated
- **Conference Bridge Information** – If the CFA Roll requires Frontier to join a conference bridge, the Conference Bridge Number and Passcode (if needed) must be placed in the remarks field on the ASR. The bridge details can be placed in CB\_TEL\_NO and Conference Bridge Pass Code (CBPC) fields; however, **MUST** be placed in Remarks.

### Helpful Tips

- Frontier does not accept Activity (ACT) = R orders for CFA roll orders. CFA roll requests must be submitted as RPON (ACT = D, ACT = N) or Activity (ACT) = C.
  - **NOTE:** Frontier will accept the ACT = R Connecticut Inflight orders that were originally processed with AT&T prior to conversion.
- **Project Field** – populate with 'HOTCUT'
- CFA rolls involving 15 or more Circuits can be Project Managed, please contact your project manager for further details.

Region	Name	Contact Number	Email
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