



Carrier Customer Bulletin

Date of Bulletin: September 15, 2020
Notice #: CCBFTR01846
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: Hurricane Sally Preparedness Update
Date Effective: 09/15/2020

Frontier Communication teams across the Florida panhandle and southern Alabama are preparing for the possible impacts of Hurricane Sally. These preparations include the following:

- Placement of flood gates
- Equipping service vehicles with extra fuel, fluids and lighting
- Double-checking safety equipment and supplies used by field technicians
- Placing emergency network supplies at company facilities, including backup generators and fuel
- Inventorying supplies needed for network restoration in the event of severe weather

As of 4:00 p.m. Eastern Time on Tuesday, September 15, 2020, no major impacts have occurred to our network. Frontier will continue to evaluate the status of our network and our facilities. Additional notifications will be provided if impacts, to our network, occur.

If you have questions regarding the information provided in this notice, please send your emails to carrier.notifications@ftr.com.

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