



Carrier Customer Bulletin

Date: February 26, 2021
Notice #: CCBFTR01903
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject: Area Code Overlay for the Florida 850 NPA *Revised
Second Notice
Effective Date: Mandatory 10-Digit Dialing Begins 05/22/2021

As previously [communicated](#), the Florida Public Service Commission (PSC) in Docket No. 20190135-TP, Order No. PSC-2019-0471-FOF-TP, approved an all-services distributed overlay as the relief method for the 850 NPA. On December 4, 2020 the Florida Public Service Commission (PSC) in Docket No. 20200236TP, Order No. PSC-2020-0479-PAA-TP, ordered an extension of the permissive dialing period. Permissive 10-digit dialing in the 850-area code began on August 22, 2020. With the extension approved by the Florida Public Service Commission (PSC), mandatory dialing will now begin May 22, 2021.

Beginning May 22, 2021:

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 850 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 850/448 overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number PL-534.)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The **850/448** overlay will not affect existing local calling areas or rates. No existing 850 NPA numbers will be changed and all existing 850 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.