



Carrier Customer Bulletin

Date of Bulletin: June 11, 2021
Notice #: CCBFTR01927
Audience: CLEC, Reseller
Subject: Type 1, Severity 2 Change Request Impacts LSR Business Rules Final Draft Version 9.30.23
Date Effective: Immediately

Frontier previously provided [notification](#) of the planned business rule updates with version 9.30.23 to be implemented on June 20, 2021. During the June 2021 Local Release CLEC test window, an issue was identified that could potentially cause unnecessary rejects of submitted Local Service Requests (LSRs). After further research, Frontier has determined that a Type 1, Severity 2 change request to adjust the edit elements associate with FTRL331 is required to prevent negative impacts to our CLEC customers.

Form	Field	Type 1, Severity 2 Change
LSR	PID	Change Usage Edit From: 2. If populated and the POS 1 of LSR.TOS does not = 2 and LSR.NPDI field does not = C, then return error FTRL331 PID FIELD PROHIBITED WHEN NPDI DOES NOT EQUAL C AND POS 1 OF TOS DOES NOT EQUAL 2 To: 2. If populated and LSR.NPDI field does not = C, then return error FTRL331 PID FIELD PROHIBITED WHEN NPDI DOES NOT EQUAL C

The above business rule change does not eliminate or reduce the requirement that effective June 20, 2021, CLECs must include the end user 5-digit account passcode, when established, on all residential Wireless Local Number Portability (LNP) orders (aka Port Out) submitted by CLECs. Including the end user's 5-digit account passcode will provide an extra level of security to prevent fraud.

The PID field will be available for population only when:

- Number Portability Direction (NPDI) field on the LSR form equals C (Wireline to Wireless).

The actual validation of the account status, as residential, will be managed by the provisioning system and not the upfront business rule validation.

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