



Carrier Customer Bulletin

Date of Bulletin: June 11, 2021
Notice #: CCBFTR01928
Audience: Carrier, IXC, Wireless, CLEC, Reseller
Subject: New Frontier Exchange Path Security Certificate (SHA2) –
Bonded Customer Action Required *Second Notice
Date Effective: Test Environment: 06/21/2021
Production Environment: 07/11/2021

Frontier provided initial [notification](#) that the existing Frontier Exchange Path (EP) Security Certificate (SHA2) expires on July 10, 2021. This is a reminder to all bonded customers that action is required. The Frontier endpoints impacted by this change include:

- ep.frontier.com (50.121.73.12) – Production
- epolec.frontier.com (50.121.73.10) – Test

NOTE: Virtual Front Office (VFO) users are not impacted by this change and no action is required.

Requesting the New Frontier Public EP Security Certificate

To avoid connectivity failures, impacted bonded customers must request the new Frontier Public EP Security Certificate, for test and production, by contacting the Frontier Connectivity Management team at: frontier.connectivity.management@ftr.com. Certificates are now available and will be distributed upon request.

Test Environments

Frontier will sunset the current Frontier EP Security Certificate at 22:00 Eastern Time on June 18, 2021.

Effective 09:00 Eastern Time on June 21, 2021, the new Frontier EP Security Certificate for CLEC Test (epolec.frontier.com 50.121.73.10) will be in effect. Frontier's test window will open on June 23, 2021 and will be available for two weeks. To schedule testing, please email:

- Frontier.ASR.Certification@ftr.com – For ASR/TA transactions
- FTRCarrierCertification@ftr.com – For LSR/TA transactions

Production Environments

Effective at 22:00 Eastern Time on Saturday, July 10, 2021, Frontier will sunset the current Frontier EP Security Certificate and begin the implementation of the new Frontier EP Security Certificate.

Effective 09:00 Eastern Time on Sunday, July 11, 2021, bonded customers must have the new Frontier EP Security Certificate installed, to avoid connectivity failures. All ASR, LSR and TA transactions submitted as EDI, UOM and tML to Frontier Exchange Path Production

(ep.frontier.com 50.121.73.12) on or after July 11, 2021, must utilize the new Frontier EP Security Certificate.

Frontier will implement the new Frontier EP Security Certificate for the production environment during the published maintenance window.

If you have questions regarding the information provided in this notice, please send your emails to frontier.connectivity.management@ftr.com.