



## ***Carrier Customer Bulletin***

Date of Bulletin: August 19, 2021  
Notice #: CCBFTR01951  
Audience: IXC, Wireless, CLEC, ISP  
Subject: ASOG 63 System Upgrade 30-Day Notification  
Date Effective: September 18, 2021

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Effective September 18, 2021 Frontier will implement Version 63 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from **8:00 p.m. Eastern Time on Friday, September 17, 2021 until 7:00 a.m. Eastern Time on Monday, September 20, 2021**

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 63 System Upgrade implementation. CLEC Testing will be held August 30, 2021 through September 10, 2021. The timeframes will be 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time. To schedule testing, please send an email with a copy of your test plan to reserve a test window to Frontier ASR Certification at [Frontier.ASR.Certification@ftr.com](mailto:Frontier.ASR.Certification@ftr.com). Please send your intent to test by August 17, 2021.

Frontier Access Custom Business Rules will be implemented with ASOG 63 and are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: <https://wholesale.frontier.com/Reference-Library/access-reference-documents>.

If you have questions regarding the information provided in this notice, please email [carrier.notifications@ftr.com](mailto:carrier.notifications@ftr.com).