



Carrier Customer Bulletin

Date of Bulletin: September 30, 2021
Notice #: CCBFTR01966
Audience: Carrier, IXC, CLEC, ISP
Subject: Wireline Switched Ethernet Products – Discontinuation/Grandfather Final Reminder
Date Effective: October 1, 2021

The following Wireline Switched Ethernet products executed prior to December 11, 2020 will be discontinued and grandfathered effective October 1, 2021: EIA and E-Path [“Grandfathered EIA and E-Path Wireline Switched Ethernet Products”].

Effective June 30, 2021:

- No new contract execution for any Grandfathered EIA and E-Path Wireline Switched Ethernet Products.

As of October 1, 2021:

- Frontier will not accept new install orders for Grandfathered EIA and E-Path Wireline Switched Ethernet Products under promotion numbers (“PNUMs”) that begin with EIA (excluding EIIV), EIB, EIBV2, EIP, EPA (excluding EPAV), EPATH, EPATIER and EPAT1.
- Customers must request new EIA Tier Rate Structure and new E-Path Tier Rate Structure on new Ethernet orders using PNUMs that begin with EIIV and EPAV.
- For Grandfathered EIA and E-Path Wireline Switched Ethernet Products:
 - Renewal ASRs will not be accepted at the end of the service term.
 - Change, disconnect, inside move, and certain recordkeeping orders (e.g., Customer Circuit Reference or “CKR”) will be accepted.
 - If disconnection occurs before the end of the service term, the contract under which the disconnected service was ordered will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

Customers who do not have contracts with the PNUM beginning with EIIV or EPAV, or whose existing contract does not cover all Frontier regions, are encouraged to contact their Frontier Account Manager soon to negotiate a PNUM EIIV or EPAV contract.

Until further notice, change, disconnect, inside move, and certain record keeping orders will continue to be accepted after the expiration of the service term for all Grandfathered products (ASE, OPT-E-MAN, EVPL, TLS, EPL, EIA and E-Path Wireline)

If you have questions, please contact your Frontier Account Manager.