



## Carrier Customer Bulletin

Date: October 22, 2021  
Notice #: CCBFTRO1975  
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP  
Subject: Area Code Overlay for the Florida 813 NPA – Second Notice  
Effective Date: Mandatory 10-Digit Dialing Begins 01/22/2022

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As previously [communicated](#), the Florida PSC in Docket No. 20190196-TP, approved an all-services distributed overlay as the relief method for the 813 NPA. The 813 NPA currently serves the greater metropolitan area of Tampa and also includes cities Oldsmar, Temple Terrace, Plant City and Zephyrhills. The 813 NPA serves mainly the Hillsborough and Pasco counties. The new **656 NPA** will serve the same geographic area currently served by the existing **813 NPA**.

### **Beginning January 22, 2022:**

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 813 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the **813/656** overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number PL-552.)

A sample customer letter has been developed in [English](#) and [Spanish](#) to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The **813/656** overlay will not affect existing local calling areas or rates. No existing 813 NPA numbers will be changed and all existing 813 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.