



Carrier Customer Bulletin

Date: February 10, 2022
Notice #: CCBFTR01995
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject: Area Code Overlay for the Virginia 540 NPA
Effective Date: Mandatory 10-Digit Dialing Begins 05/14/2022

As previously [communicated](#), the Virginia State Corporation Commission (SCC) in Case No. PUR-2019000148, approved an all-services overlay as the relief method for the 540 NPA. The 540 NPA serves portions of Virginia including the Frontier service area in Crows-Hematite. The new **826 NPA** will serve the same geographic area currently served by the existing 540 NPA.

Beginning May 14, 2022:

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 540 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 540/826 overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number PL-545.)

A [sample customer letter](#) has been developed to assist with communicating mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 540/826 overlay will not affect existing local calling areas or rates. No existing 540 NPA numbers will be changed and all existing 540 NPA numbers will retain the existing NPA.