Carrier Customer Bulletin



Date of Bulletin:	October 24, 2024
Notice #:	CCBFTR02266B
Audience:	Carrier Customers Doing Business North Carolina & West Virginia
Subject:	Hurricane HELENE Impacting Frontier Service Areas Force Majeure Lifted for North Carolina and West Virginia
Date Effective:	Immediately

As of Wednesday October 23, 2024, all restoration activity in North Carolina and West Virginia have been completed and Frontier Communications has returned to normal intervals. The Force Majeure is lifted.

Expedite requests will again be accepted for consideration on a case-by-case basis for locations in North Carolina and West Virginia.

If you have questions about the information provided in this notice, please email Carrier.Notifications@ftr.com.

Thank you for your patience and understanding during this difficult time.