Wholesale Customer Bulletin



Date of Bulletin:	December 16, 2024
Notice #:	CCBFTR02283
Audience:	IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject:	Area Code Overlay for the California 559 NPA
Date Effective:	Mandatory 11-Digit Dialing Begins 02/26/2025

As previously <u>communicated</u>, the California Public Utilities Commission has approved the addition of the new 357 area code to the geographic area served by the 559 area code. This process is known as an area code overlay

Beginning February 26, 2025:

11-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 559 NPA. Failure to comply with the required 11-digit signaling will result in call failures.

A sample customer letter has been developed in both <u>English</u> and <u>Spanish</u> to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 559/357 overlay will not affect existing local calling areas or rates. No existing 559 NPA numbers will be changed and all existing 559 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager or call the number showing on your bill. You can also visit the California Public Utilities Commission website at www.cpuc.ca.gov/industries-and-topics/internet-and-phone/area-codes-and-numbering/559-area-code.