



Carrier Customer Bulletin

Date of Bulletin: April 10, 2017
Notice #: CCBFTR01359
Audience: Wholesale Platform Customers in CTF Acquired California
Subject: Billing Correction Implemented for Subsequent Record Change Charge
Date Effective: 02/19/2017

Frontier Communications is providing notification of a billing correction that impacts Wholesale Platform customers in the CTF Acquired property of California. After identification of an incorrect Service & Equipment (S&E) code being applied to record change requests for Wholesale Platform accounts, Frontier took action to implement a correction.

Effective February 19, 2017, Frontier began correctly billing the non-recurring charge (NRC) for subsequent record order activity against Wholesale Platform accounts (DB/R), in the CTF acquired property of California, in accordance with the effective contracts. Prior to the implementation of the billing correction, Frontier was under billing for subsequent record change requests. The correction impacts all subsequent order activity for Wholesale Platform accounts, in the CTF acquired property of California, issued on or after the effective date of the correction.

<i>Prior to 02/19/17</i>	Beginning 02/19/17 and Forward
<i>Incorrect S&E: 89473</i> <i>Incorrect Rate: \$0.16</i>	Correct S&E: 89482 Correct Rate: \$32.86

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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