



## ***Carrier Customer Bulletin***

Date of Bulletin: August 10, 2018  
Notice #: CCBFTR01559  
Audience: Carrier, IXC, Wireless, CLEC  
Subject: Termination Liability Exception for Service Upgrades  
Date Effective: August 13, 2018

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On March 18, 2018, Frontier implemented version 56, of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems. One of the new fields introduced with ASOG 56 is Term Liability Exception (TLE). This new field shall be used to avoid Early Termination Liability charges when upgrading a circuit.

Effective immediately, to avoid Early Termination Liability charges, the TLE field must to be populated on the disconnect order of the circuit being replaced with an upgraded circuit, when disconnect occurs prior to the agreed upon term.

Customer must populate the following on the disconnect ASR:

1. Populate the TLE field with 'R'
2. Populate the RORD field with the PON of the related new install order

In addition, customer should continue to populate the RPON field on the D and N ACT PONs.

A new reference has been published on the Frontier Wholesale Operations website to assist customers with this process. Please refer to the "***Termination Liability Exception for Service Upgrades***" link available from the Access Reference Documents page at:

<https://wholesale.frontier.com/wholesale/access-services/access-reference-documents>.

If you have questions regarding the information provided in this notice, please email [carrier.notifications@ftr.com](mailto:carrier.notifications@ftr.com).

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