

Carrier Customer Bulletin

Date of Bulletin: January 16, 2019
Notice #: CCBFTR01613
Audience: Carrier, IXC, CLEC

Subject: ASR Confirmation Remarks with Ethernet Customer Site Ready

Date

Date Effective: January 17, 2019

Effective January 17, 2019, Frontier will add remarks to the Confirmation Notice on Ethernet COMBO ASRs and Stand Alone UNI ASRs. This process will allow the customer notification as to when Frontier will be installing their Ethernet Service and the date the Ethernet site should be ready for installation.

Ethernet Site Ready preparedness may include contingencies such as providing adequate space for Frontier's equipment, power (e.g. a grounded outlet), grounding, and pathways (e.g. conduit).

Preparing the Ethernet site before installation will result in a timely installation. Possible delays may result in a Customer Not Ready (C/NR) notification and cause delays in service to the Ethernet site.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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