



## ***Carrier Customer Bulletin***

Date of Bulletin: February 15, 2019  
Notice #: CCBFTR01623  
Audience: IXC, Wireless, CLEC, ISP  
Subject: ASOG 58 System Upgrade 30-Day Notification  
Date Effective: March 17, 2019

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Effective March 17, 2019 Frontier will implement Version 58 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from **8:00 p.m. Eastern Time on Friday, March 15, 2019, until 7:00 a.m. Eastern Time on Monday, March 18, 2019.**

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 58 System Upgrade implementation. CLEC Testing will be held February 19, 2019 through March 12, 2019. The timeframes will be 8:00 a.m. through 12:00 p.m. Eastern Time and 1:00 p.m. through 5:00 p.m. Eastern Time.

Please send your intent to test by February 1, 2019. To schedule testing, please send an email to Frontier ASR Certification at [Frontier.ASR.Certification@ftr.com](mailto:Frontier.ASR.Certification@ftr.com).

At this time, Frontier will not support the following ASOG 58 changes:

- **Issue: 3615** - MAEL Service Request: OAM\_IND will be prohibited from being populated with BRMS FTR7742
- **Issue: 3616** - GETO values B, D, G, E, I: GETO Values B, D, G, E and I have been added to BRMS FTR0796, FTR0797, FTR7600 and FTR7632
- **Issue: 3617** - LATENCY field: LATENCY field will be prohibited from being populated with BRMS FTR7744

Proposed new ***Frontier Access Custom Business Rules ASOG 58 - (Effective 03/19/2019)*** are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: <https://wholesale.frontier.com/wholesale/access-services/access-reference-documents>.

If you have questions regarding the information provided in this notice, please send your emails to [carrier\\_staff\\_support@ftr.com](mailto:carrier_staff_support@ftr.com).

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