



Carrier Customer Bulletin

Date: April 15, 2019
Notice #: CCBFTR01640
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject: Area Code Overlay for the Ohio 937 NPA
Effective Date: Permissive 10-Digit Dialing Begins 08/10/2019
Mandatory 10-Digit Dialing Begins 02/08/2020

On May 23, 2018, the Public Utilities Commission of Ohio (PUCO) in Case No. 17-2329-TPCOI, approved an all-services overlay as the relief method for the 937 NPA, which serves the western region of Ohio. The new 326 **NPA** will serve the same geographic area currently served by the existing 937 NPA.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

Beginning August 10, 2019:

Permissive 10-digit dialing in the 937 area code will begin on August 10, 2019. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit or 11-digit basis but will be encouraged to dial 10-digits or 11-digits. After the permissive period ends, all calls must be dialed using 10-digits (11-digits will remain permissible).

Prior to February 8, 2020:

All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send **10-digit signaling** of the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 937 NPA.

Service providers presently utilizing a MF **E-911** interconnection in the 937 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new 326 NPA. Failure to convert to SS7 or establish new MF CAMA trunks in the new 326 NPA by February 8, 2020 may result in E-911 call completion failures.

Beginning February 8, 2020:

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 937 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the **937/326** overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number PL-517.)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The **937/326** overlay will not affect existing local calling areas or rates. No existing 937 NPA numbers will be changed and all existing 937 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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