



Carrier Customer Bulletin

Date: June 11, 2019
Notice #: CCBFTR01658
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject: Area Code Overlay for the South Carolina 803 NPA
Effective Date: Permissive 10-Digit Dialing Begins 10/26/2019
Mandatory 10-Digit Dialing Begins 04/25/2020

On July 26, 2018, the South Carolina Public Service Commission in Docket No. 2018-35-C, Order No. 2018-498, approved an all-services distributed overlay as the relief method for the 803 NPA. The 803 NPA covers the central portion of South Carolina. The **new 839 NPA** will serve the same geographic area currently served by the existing 803 NPA.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

Beginning October 26, 2019:

Permissive 10-digit dialing in the area served by the 803 NPA will begin on October 26, 2019. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

Prior to April 25, 2020:

All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send **10-digit signaling** of the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 803 NPA.

Service providers presently utilizing a MF **E-911** interconnection in the 803 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new 839 NPA. Failure to convert to SS7 or establish new MF CAMA trunks in the new 839 NPA by April 25, 2020 may result in E-911 call completion failures.

Beginning April 25, 2020:

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 803 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 803/839 overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number [PL-520](#).)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 803/839 overlay will not affect existing local calling areas or rates. No existing 803 NPA numbers will be changed and all existing 803 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

© 2019 Frontier Corporation – All rights reserved

This e-mail is the property of Frontier Corporation and/or its relevant affiliates and may contain confidential and privileged material for the sole use of the intended recipient(s). Any review, use, distribution or disclosure by others is strictly prohibited. If you are not the intended recipient (or authorized to receive for the recipient), please delete all copies of the message. To be added or removed from the distribution list, please select the action and provide your contact information to Frontier at <https://wholesale.frontier.com/wholesale/notifications-and-news/subscribe-to-notifications>.