



## ***Carrier Customer Bulletin***

Date of Bulletin: October 1, 2019  
Notice #: CCBFTR01660A  
Audience: Carrier Customers Doing Business in Illinois, Indiana and Michigan  
Subject: Severe Storms and Resulting Flooding Impacts Frontier Service Areas in Illinois, Indiana and Michigan \*FINAL  
Date Effective: Immediately

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Frontier Communications previously provided notification of severe storms and the resulting flooding that impacted portions of our service areas in **Illinois including Freeport, Jacksonville, Jerseyville, Olney, and Pittsfield; in Indiana including Akron, Central, Corydon, Jasper, Logansport, and Lucerne; and in Michigan including Allegan, Cass City, Gaylord, Grayling, Grand Ledge, Mattawan, Milford, Saugatuck, South Haven, and Stockbridge.**

Effective October 1, 2019, all restoration efforts are complete and the impacted areas have returned to normal intervals. Expedite requests will again be accepted for consideration on a case-by-case basis.

If you have questions regarding the information provided in this notice, please email [carrier.notifications@ftr.com](mailto:carrier.notifications@ftr.com).

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