



## ***Carrier Customer Bulletin***

Date: June 19, 2019  
Notice #: CCBFTR01661  
Audience: Frontier Local Wholesale Customers  
Subject: Change Management Meeting Minutes - June 2019  
Effective Date: 06/12/2019

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The Frontier Communications Change Management monthly meeting was held on Wednesday, June 12, 2019. The following information was reviewed.

### **Prior Month Activities**

System Availability Exceptions are available online at:

<https://wholesale.frontier.com/wholesale/oss-interface-change-management/system-availability>.

- CCBFTR01654 - Intermittent System Issue Caused BRMS006 Errors - 05/29/19  
\*Final
  - Root Cause Readout: Following a DMZ OS patch implemented the night before (May 28, 2019), one node (1 of 8) experienced an issue post-patch.

Release notifications are available online at:

<https://wholesale.frontier.com/wholesale/oss-interface-change-management/release-notifications>.

- CCBFTR01645 - June 2019 Local Release 45-Day Notification

### **Upcoming Activities**

- June 2019 Local Release with new business rules version 9.30.20 will be implemented on June 16, 2019. Current business rules version 9.30.19 will sunset at end of business on June 15, 2019. CLEC testing is 100% complete with no open issues. More information on the business rules changes with the new version 9.30.20 are available on the Business Rules page at: <https://wholesale.frontier.com/wholesale/local-services/business-rules>.

## **Change Request Tracking Updates**

No new updates are available. Please visit the OSS Interface Change Management page of our website to view the latest Change Request Tracking at: <https://wholesale.frontier.com/wholesale/oss-interface-change-management>.

A recap of the open forum questions is provided below.

<b>Question</b>	<b>Answer</b>
<b>Is there an issue with VFO-TA impacting designed UNE Loop trouble reports?</b>	There are no current issues that impact designed services trouble reports opened electronically via VFO-TA or bonded via tML. Wholesale customers should continue opening trouble reports electronically for all services.  Research with the repair teams has confirmed that customers were recently advised, in error, that designed UNE Loops trouble reports should be opened manually. Coaching has been provided as necessary.

If you have questions regarding the information provided in this notice, please send your emails to [FTR-CMP-Team@ftr.com](mailto:FTR-CMP-Team@ftr.com).

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