



## ***Carrier Customer Bulletin***

Date of Bulletin: August 1, 2019  
Notice #: CCBFTR01672  
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP  
Subject: Short-Term Extension of Published Standard Intervals in West Virginia  
Date Effective: Immediately

---

Frontier Communications is providing notification that due to current level of service activity, standard intervals across the West Virginia service areas will be extended. Effective immediately, published standard intervals will be extended by 10 business days until further notice.

Access, Local and ISP customers operating in West Virginia should expect to see longer Service Order and Repair intervals as well as delayed Firm Order and Repair Commitments. Expedites are not being accepted in West Virginia unless it is a Medical Emergency, a Hazardous Condition, or is Telecom Service Priority (TSP) related. Accepted expedites will be worked on a case-by-case basis.

Frontier anticipates that this will be a short-term extension. Notification will be provided as soon as standard intervals have returned.

If you have questions regarding the information provided in this notice, please email [carrier.notifications@ftr.com](mailto:carrier.notifications@ftr.com).

© 2019 Frontier Corporation – All rights reserved

This e-mail is the property of Frontier Communications Corporation and/or its relevant affiliates and may contain confidential and privileged material for the sole use of the intended recipient(s). Any review, use, distribution or disclosure by others is strictly prohibited. If you are not the intended recipient (or authorized to receive for the recipient), please delete all copies of the message. To be added or removed from the distribution list, please select the action and provide your contact information to Frontier at <https://wholesale.frontier.com/wholesale/notifications-and-news/subscribe-to-notifications>.