



## ***Carrier Customer Bulletin***

Date of Bulletin: August 7, 2019  
Notice #: CCBFTR01678  
Audience: IXC, Wireless, CLEC, ISP  
Subject: ASOG 59 System Upgrade 45-Day Notification  
Date Effective: September 21, 2019

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Effective September 21, 2019 Frontier will implement Version 59 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from **8:00 p.m. Eastern Time on Friday, September 20, 2019, until 7:00 a.m. Eastern Time on Monday, September 23, 2019.**

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 59 System Upgrade implementation. CLEC Testing will be held September 2, 2019 through September 13, 2019. The timeframes will be 8:00 a.m. through 12:00 p.m. Eastern Time and 1:00 p.m. through 5:00 p.m. Eastern Time.

To schedule testing, please send an email to Frontier ASR Certification at [Frontier.ASR.Certification@ftr.com](mailto:Frontier.ASR.Certification@ftr.com). Please send your intent to test by August 23, 2019.

Proposed new ***Frontier Access Custom Business Rules ASOG 59 - (Effective 9/21/2019)*** are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: <https://wholesale.frontier.com/wholesale/access-services/access-reference-documents>.

If you have questions regarding the information provided in this notice, please email [carrier.notifications@ftr.com](mailto:carrier.notifications@ftr.com).

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