



## ***Carrier Customer Bulletin***

Date: August 21, 2019  
Notice #: CCBFTR01684  
Audience: Frontier Local Wholesale Customers  
Subject: Change Management Meeting Minutes - August 2019  
Effective Date: 08/14/2019

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The Frontier Communications Change Management monthly meeting was held on Wednesday, August 14, 2019. The following information was reviewed.

### **Prior Month Activities**

System Availability Exceptions are available online at:

<https://wholesale.frontier.com/wholesale/oss-interface-change-management/system-availability>.

- CCBFTR01670A - VFO Verification Code Email Receipt Issues 07/22/19 \*FINAL
  - Root Cause Readout: An outgoing firewall issue was identified as the cause. Manual assistance was provided until final issue resolution.
- CCBFTR01675 - System Issue Impacting All Modules of VFO All Users - 08/01/19 \*FINAL
  - Root Cause Readout: A bug in the VFO application caused the flux scheduler to kick off queries that perform full table scans resulting in blocked sessions at the database. A temporary resolution was implemented to quickly resolve the issue. A permanent code fix was implemented during the standard maintenance window on the evening of August 7, 2019.

Release notifications are available online at:

<https://wholesale.frontier.com/wholesale/oss-interface-change-management/release-notifications>.

- CCBFTR01680 - October 2019 Local Release - No CLEC Impacts

### **Upcoming Activities**

- The LSR Business Rules Version 9.30.20 will remain in effect after the October 2019 Local Release date.

- Coming Soon! 2020 Release Forecast with 2020 Local Release dates will be published at the beginning of 4Q.

### **Change Request Tracking Updates**

No open change requests.

Please visit the OSS Interface Change Management page of our website at:  
<https://wholesale.frontier.com/wholesale/oss-interface-change-management>.

If you have questions regarding the information provided in this notice, please send your emails to [FTR-CMP-Team@ftr.com](mailto:FTR-CMP-Team@ftr.com).

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