



## ***Carrier Customer Bulletin***

Date: October 25, 2019  
Notice #: CCBFTR01705  
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP  
Subject: Area Code Overlay for the Ohio 937 NPA  
Effective Date: Mandatory 10-Digit Dialing Begins 02/08/2020

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As previously [communicated](#), the Public Utilities Commission of Ohio (PUCO) in Case No. 17-2329-TPCOI, approved an all-services overlay as the relief method for the 937 NPA, which serves the western region of Ohio. The new 326 **NPA** will serve the same geographic area currently served by the existing 937 NPA.

### **Beginning February 8, 2020:**

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 937 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The **937/326** overlay will not affect existing local calling areas or rates. No existing 937 NPA numbers will be changed and all existing 937 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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