



Carrier Customer Bulletin

Date of Notice: November 20, 2019
Notice #: CCBFTR01717
Audience: Carriers with Billing Data Feeds via VPN Arrangement
Subject: Data Center Realignment for Northwest States - Action Required
Date Action Required: December 6, 2019

Frontier Communications will realign its data center for the northwest state activity in the first quarter of 2020. Carriers sending and receiving billing data files via VPN arrangement (Virtual Private Network-encrypted IPSEC interconnect tunnel) for services in Idaho, Montana, Oregon or Washington, must take appropriate actions to establish a new VPN arrangement.

To initiate the process to establish a new VPN arrangement, please complete and submit the [Frontier Billing Feed Connectivity Form](#) via email to: IT-DataTransmissionSupport@ftr.com.

Completed forms should be submitted no later than **December 6, 2019**.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.

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