



Carrier Customer Bulletin

Date of Bulletin: December 2, 2019
Notice #: CCBFTR01721
Audience: Carrier, IXC, Wireless, CLEC, Reseller
Subject: Divestiture of Assets and Services in Northwest Four States including Idaho, Montana, Oregon and Washington
***Action Required for Bonded Customers**
Date Effective: On or After 03/31/2020

Following [announced](#) plans to sell its operations and associated assets in the Northwest Four states including Idaho, Montana, Oregon and Washington, Frontier is providing notification that at 11:59 p.m. Eastern Time, March 31, 2020 or on a subsequent date (Closing Date), assuming receipt of all necessary approvals and other required conditions are met, it will complete the process to divest its wireline assets in the Northwest Four states.

Frontier properties in Idaho, Montana, Oregon and Washington include the following:

- Citizens Telecommunications Company of Idaho
- Frontier Communications Northwest Inc. (Idaho)
- Citizens Telecommunications Company of Montana
- Citizens Telecommunications Company Oregon
- Frontier Communications Northwest Inc. (Oregon)
- Frontier Communications Northwest Inc. (Washington)

In anticipation of the Northwest Four State divestiture, Frontier will replicate its existing Operational Support Systems (OSS) for the northwest four states and manage within a separate data center. The replicated Virtual Front Office (VFO) will contain the historical Order, Pre-order (saved only) and Trouble Report transactions for the four northwestern states.

Bonded carriers that have not yet initiated the process to establish connectivity with the new Northwest Four State data center and who submit ASR, LSR or TA transactions for Idaho, Montana, Oregon or Washington, must take appropriate actions to establish connections. CLEC testing to the new data center for the northwest state activity will begin on or about February 3, 2020. To initiate the process to bond to the new northwest state data center, please complete and submit the [Northwest Four States Connectivity Access Form](#) to the Frontier Connectivity Manager via email:

Frontier.Connectivity.Management@ftr.com. Completed forms should be submitted no later than **January 3, 2020**.

VFO GUI users are not required to take any action.

More information specific to the divestiture of Frontier's four northwestern states is available at: <https://wholesale.frontier.com/wholesale/carrier-services/northwest-four-states-divestiture>

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.

© 2019 Frontier Corporation – All rights reserved

This e-mail is the property of Frontier Communications Corporation and/or its relevant affiliates and may contain confidential and privileged material for the sole use of the intended recipient(s). Any review, use, distribution or disclosure by others is strictly prohibited. If you are not the intended recipient (or authorized to receive for the recipient), please delete all copies of the message. To be added or removed from the distribution list, please select the action and provide your contact information to Frontier at <https://wholesale.frontier.com/wholesale/notifications-and-news/subscribe-to-notifications>.