



## ***Carrier Customer Bulletin***

Date: January 10, 2020  
Notice #: CCBFTR01741  
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP  
Subject: Area Code Overlay for the South Carolina 803 NPA  
Effective Date: Mandatory 10-Digit Dialing Begins 04/25/2020

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On July 26, 2018, the South Carolina Public Service Commission in Docket No. 2018-35-C, Order No. 2018-498, approved an all-services distributed overlay as the relief method for the 803 NPA. The 803 NPA covers the central portion of South Carolina. The **new 839 NPA** will serve the same geographic area currently served by the existing 803 NPA.

### **Beginning April 25, 2020:**

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 803 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 803/839 overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number [PL-520](#).)

A [sample customer letter](#) has been developed to assist with communicating mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 803/839 overlay will not affect existing local calling areas or rates. No existing 803 NPA numbers will be changed and all existing 803 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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