



Carrier Customer Bulletin

Date of Bulletin: February 5, 2020
Notice #: CCBFTR01751
Audience: Carrier, IXC, Wireless, CLEC, Reseller - Doing Business in ID, MT, OR, WA
Subject: Northeast Fiber-Frontier January 2020 Northwest Four States Carrier Forum Recap with Q&A
Date Effective: 01/22/2020

On January 22, 2020, Northwest Fiber and Frontier Communications co-hosted the Northwest Four States Carrier Forum. A copy of the [presentation](#) is available online.

In addition to the information contained in the presentation, information on inflight transactions and a recap of the Q&A portion of the meeting is provided below. The Northwest Four States Divestiture FAQs and the Northwest Fiber Acquisition FAQs have both been updated accordingly and are available online at:

<https://wholesale.frontier.com/wholesale/carrier-services/northwest-four-states-divestiture>.

Inflight Transactions

A mirror-copy of all open and/or active Frontier transactions (ASR, LSR, TA) for the Northwest four states of Idaho, Montana, Oregon and Washington at close, will be available in the Northwest Fiber VFO/EP OSS post-close, once system standup is complete. The expected Northwest Fiber OSS system standup completion date and time will be communicated prior to close.

Bonded Carriers/CLECs who do not plan to migrate the Northwest Four state transactions (ASR, LSR, TA) to their new Northwest Fiber interface, will have access to inflight transactions via Cross-visibility in the Northwest Fiber VFO. Cross-visibility access will be duplicated for any Carrier/CLEC currently established with cross-visibility.

Carriers/CLECs that do not have Cross-visibility access today that would like to establish must complete and submit a change via the [Frontier Connectivity Access Form](#). To ensure cross-visibility is established at close, please submit your form by February 14, 2020.

Question	Answer
If we have provisioning changes for the Northwest Four States prior to close, do we submit our ASRs and/or LSRs via BAU process?	Yes. Until close, customers should continue to submit ASRs and LSRs to Frontier via your existing OSS.
Will the OCN values be changing for the properties being acquired?	No. The OCNs associated with the properties being acquired will be transferred to Northwest Fiber at close.
Will there continue to be individual tariffs for each of the Operating Companies?	Northwest Fiber will adopt the Frontier Communications InterState Service Guide, FCC and IntraState Tariffs as well as existing contracted services.
Will contracts that cross between the Northwest Four States and other Frontier states be bifurcated?	Yes. Frontier and Northwest Fiber have developed various types of letters to effectuate the bifurcation of blended contracts, depending on the terms of agreements.
If we have a Master Service Agreement with Frontier today, and we operate in both the Northwest Four States as well as other Frontier states not being acquired, will Northwest Fiber adopt the existing agreement effective post-close?	<p>Yes. Northwest Fiber will continue to operate under the agreement with respect to the Northwest Four States.</p> <p>Master Services Agreements and Frontier Services Agreements will receive a letter indicating that Frontier will be assigning all of its rights and obligations in respect of the Services provided in Idaho, Montana, Oregon and Washington only to one or more of those states. Frontier will continue to provide the Services on the terms and conditions set forth in agreement in all states covered by the agreement excluding Idaho, Montana, Oregon and Washington, after the close of the transaction.</p>
Will PNUM and VTA contract codes remain the same for ASRs submitting post-close with Northwest Fiber?	Northwest Fiber will adopt the Frontier Communications PNUM and VTA rules, no changes are expected. Prior to close, Northwest Fiber will publish all customer job aids on their external website.
What is the process for open billing disputes?	Northwest Fiber is working with Frontier to develop a process to transition all claims that are in progress at close.
Will Northwest Fiber acquire ICSC FV03 at close?	Yes. Ownership of ICSC FV03 will be transferred to Northwest Fiber at close.
When will we be provided Northwest Fiber order contacts for ILEC to ILEC Meet-point Orders?	At close, Northwest Fiber will provide Access ordering contacts that will be utilized for any ILEC to ILEC Meet-point Order inquiries.
What is the impact on Meet-point Billing with the ICSC conversion from CZ05 to FV03?	Currently Frontier's Meet-point Billing is by OCN not ICSC. Northwest Fiber has no plans to change this process at close. The OCNs for the properties being acquired will transfer to Northwest Fiber at close.
Will embedded circuits being converted from CZ05 to FV03, at close, have circuit ID changes?	No. There are no planned circuit ID changes to the embedded base circuits for the Northwest Four States.
Will circuit IDs assigned on inflight PONs be converted to the new TELCO ID suffix?	No. Inflight PONs assigned circuit IDs prior to close, will retain the assigned circuit IDs.

Question	Answer
If we submit an ASR post-close to make a change to an existing circuit in the Northwest Four States, will Northwest Fiber be assigning a new circuit ID suffix (Telco ID)?	No. The only situation that would prompt a Circuit ID change on an existing circuit would be if the customer submits related ASRs (RPON) with Activity D and Activity N for an unrelated reason.
Will Northwest Fiber be setup to provide PTA using the ASOG method?	Frontier currently sends PTA via the specific Frontier platform developed prior to ASOG PTA. The existing manner in which Frontier provides PTA for the Northwest Four States today, will continue with Northwest Fiber at close. The Frontier PTA platform has been replicated to transfer to Northwest Fiber at close.
Will embedded circuits submitted as ICSC CZ05 have a circuit ID change?	Any circuit that was installed prior to close will retain the existing circuit ID. New orders issued against these circuits post-close must be submitted via ICSC code of FV03. This will not change the Circuit ID.
How will we submit a supplement for an inflight ASR submitted as CZ05 in one of the four northwest states?	<p>Inflight ASR PONs for the Northwest Four States will not be reprinted to ICSC FV03.</p> <p>After close, supplemental activity for pending ASRs directed to any ICSC other than FV03 initially, must be directed to the same ICSC.</p> <p>Any new orders submitted for the northwest four states post-close must be directed to ICSC FV03.</p>
Which OSS will be used to submit supplements on PONs still pending at close?	The replicated VFO containing the historical transactions for the Northwest Four States will be transferred to Northwest Fiber at close and will be available for supplement activity on inflight PONs post-close.
If a PON submitted to Frontier prior to close, is rejected by Northwest Fiber post-close, how will that be handled?	<p>Any ASR that was submitted prior to close that is rejected post-close will receive a C/NR in the Northwest Fiber VFO.</p> <p>Any LSR that was submitted prior to close that is rejected post-close will receive a Reject in the Northwest Fiber VFO.</p>
Will Provider Notifications (Line Loss Reports) be available with Northwest Fiber post-close?	<p>Yes. The Customer Wholesale Portal (CWP) is being replicated for Northwest Fiber. The replicated CWP will contain the Provider Notifications for the Northwest Four States being acquired, post close. Customers with current access to the Frontier CWP will have duplicate access to the Northwest Fiber CWP.</p> <p>Customers currently established to receive Provider Notifications via EDI will have that functionality replicated in the Northwest Fiber OSS and will continue to receive Provider Notifications via EDI as long as they have a new bonded connection to the new Northwest Four States data center at the time of close.</p>
Will the Northwest Fiber business rules be based on the Northwest Four States business rules?	Yes. The published business rules for the Northwest Four States on the Divestiture page of the Frontier Wholesale Website will be the Northwest Fiber effective version of business rules at close.

Question	Answer
When will Northwest Fiber publish ordering contacts for Access and Local services?	Published contact lists for the various ordering segments will be available online from the Northwest Fiber Wholesale Operations Website at close.
Will there be an OSS blackout at close?	Frontier will publish a maintenance window associated with the expected transaction closing date. That maintenance window will include any expected OSS blackout expected for the conversion activity to take place at close. The full extent of that maintenance period will be finalized and communicated during the upcoming Carrier Forums.
What is the manual process to report troubles during any blackout period?	As with any maintenance window, the process to manually open trouble reports will be in effect during any OSS blackout period at close. Repair contact information will be provided and published in conjunction with the transaction closing

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.

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