



## ***Carrier Customer Bulletin***

Date of Bulletin: February 20, 2020  
Notice #: CCBFTR01760  
Audience: IXC, Wireless, CLEC, ISP  
Subject: ASOG 60 System Upgrade 30-Day Notification  
Date Effective: March 21, 2020

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Effective March 21, 2020 Frontier will implement Version 60 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from **8:00 p.m. Eastern Time on Friday, March 20, 2020, until 7:00 a.m. Eastern Time on Monday, March 23, 2020.**

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 60 System Upgrade implementation. CLEC Testing will be held March 2, 2020 through March 13, 2020. The timeframes will be 8:00 a.m. through 12:00 p.m. Eastern Time and 1:00 p.m. through 5:00 p.m. Eastern Time.

To schedule testing, please send an email to Frontier ASR Certification at [Frontier.ASR.Certification@ftr.com](mailto:Frontier.ASR.Certification@ftr.com). Please send your intent to test by February 17, 2020.

No new *Frontier Access Custom Business Rules will be implemented with ASOG 60*

If you have questions regarding the information provided in this notice, please email [carrier.notifications@ftr.com](mailto:carrier.notifications@ftr.com).

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