



## ***Carrier Customer Bulletin***

Date: April 15, 2020  
Notice #: CCBFTR01797  
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP  
Subject: Area Code Overlay for the Illinois 217 NPA  
Effective Date: Permissive 10-Digit Dialing Begins 08/29/2020  
Mandatory 10-Digit Dialing Begins 02/27/2021

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On August 16, 2006, the Illinois Commerce Commission (ICC) entered an Interim Order ICC Docket No. 01-0656 adopting an all-services overlay as the relief method for the 217 NPA. The 217 NPA serves the central portion of the state of Illinois. The new 447 NPA will serve the same geographic area currently served by the existing 217 NPA.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

### **Beginning August 29, 2020:**

Permissive 10-digit dialing in the 217 NPA will begin on August 29, 2020. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

### **Prior to February 27, 2021:**

All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send **10-digit signaling** of the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 217 NPA.

Service providers presently utilizing a MF **E-911** interconnection in the 217 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new 447 NPA. Failure to convert to SS7 or establish new MF CAMA trunks in the new 447 NPA by February 27, 2021 may result in E-911 call completion failures.

### **Beginning February 27, 2021:**

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 217 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 217/447 overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number PL-532.)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 217/447 overlay will not affect existing local calling areas or rates. No existing 217 NPA numbers will be changed and all existing 217 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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