



## ***Carrier Customer Bulletin***

Date: May 19, 2020  
Notice #: CCBFTR01807  
Audience: Frontier Local Wholesale Customers  
Subject: OSS Interface Change Management Meeting Minutes  
Effective Date: 05/13/2020

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Frontier hosted their monthly OSS Interface Change Management meeting on Wednesday, May 13, 2020. The following information was reviewed.

### **Prior Month Activities**

System Availability Exceptions are available online at:  
<https://wholesale.frontier.com/wholesale/oss-interface-change-management/system-availability>.

- CCBFTR01787 - System Issue Causing Intermittent VFO Connection Interruptions and Pre-Order Timeouts 04/02/2020 \*FINAL
- CCBFTR01789 - System Issue Causing Intermittent VFO Connection Interruptions and Pre-Order Timeouts 04/06/2020 \*Final
  - Root Cause: These outages were due to runaway transactions, which caused stuck threads on the database. This in turn spiked CPU to 100% causing some of the VFO nodes to crash. Frontier installed a patch in VFO to create additional indexing on the database to minimize the impact.

Release notifications are available online at:  
<https://wholesale.frontier.com/wholesale/oss-interface-change-management/release-notifications>.

- CCBFTR01781 - Frontier Local Business Rules Version 9.30.21 Effective Production Date \*Reminder - Ziplly Fiber has acquired the Northwest Four State properties of Idaho, Montana, Oregon and Washington. Frontier's new version of business rules effective May 1st, version 9.30.21 will prompt the reject of any pre-order or order transaction for the Northwest Four States.
  - LSR Business Rule NPA NXX Table - Northwest Four States removed
  - Exchange and Access Line Matrix - Northwest Four States removed
  - All other published references have been updated or are under review.

Industry Notifications and News are available online at:  
<https://wholesale.frontier.com/wholesale/notifications-and-news>.

- CCBFTR01799 - Frontier Declares Force Majeure [Covid-19] - Effective 04/05/2020
- CCBFTR01795A - Location Access and Broadband Impacts During COVID-19 Pandemic \*Update 05/07/2020

### **Upcoming Activities**

- Just a reminder, there will be no CLEC impacts with the June 2020 Release - See bulletin CCBFTR01790 - No CLEC Impacts with June 2020 Local Release

### **Change Request Tracking Updates**

No new updates are available. Please visit the OSS Interface Change Management page of our website to view the latest Change Request Tracking at:  
<https://wholesale.frontier.com/wholesale/oss-interface-change-management>.

If you have questions regarding the information provided in this notice, please send your emails to [FTR-CMP-Team@ftr.com](mailto:FTR-CMP-Team@ftr.com).

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