



Carrier Customer Bulletin

Date: June 23, 2020
Notice #: CCBFTR01816
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject: Area Code Overlay for the Pennsylvania 814 NPA
Effective Date: Permissive 10-Digit Dialing Begins 10/03/2020
Mandatory 10-Digit Dialing Begins 04/03/2021

On April 30, 2020 the Pennsylvania Public Utility Commission (PUC) in Docket No. P-2018-3004265 approved an all-services distributed overlay as the relief method for the 814 NPA. The 814 NPA generally serves the central portion of Pennsylvania. The 814 NPA extends in a northerly direction towards the New York state border, in a westerly direction towards the Ohio state border, and in a southerly direction towards the Maryland state border. A few of the larger cities in the 814 NPA are Altoona, Erie, Johnstown, and State College. The new 582 NPA will serve the same geographic area currently served by the existing 814 NPA.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

Beginning October 3, 2020:

Permissive 10-digit dialing in the 814 NPA will begin on October 3, 2020. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

Prior to April 3, 2021:

All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send **10-digit signaling** of the called-to party for all calls terminating in all Frontier end offices, access tandems and intraLATA tandems in the existing 814 NPA.

Service providers presently utilizing a MF **E-911** interconnection in the 814 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new

582 NPA. Failure to convert to SS7 or establish new MF CAMA trunks in the new 582 NPA by April 3, 2021 may result in E-911 call completion failures.

Beginning April 3, 2021:

10-digit signaling is required for all calls terminating in all Frontier end offices, access tandems, and intraLATA tandems in the existing 814 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 814/582 overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number [PL-540](#).)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 814/582 overlay will not affect existing local calling areas or rates. No existing 814 NPA numbers will be changed and all existing 814 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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