



Carrier Customer Bulletin

Date of Bulletin: July 21, 2020
Notice #: CCBFTR01823
Audience: IXC, Wireless, CLEC, ISP
Subject: ASOG 60 and ASOG 61 System Upgrade 60-Day Notification
Date Effective: September 19, 2020

Effective September 19, 2020 Frontier will implement Versions 60 and 61 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems. ASOG 60 will be implemented concurrently with ASOG 61.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from **8:00 p.m. Eastern Time on Friday, September 18, 2020, until 7:00 a.m. Eastern Time on Monday, September 21, 2020.**

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 60/61 System Upgrade implementation. CLEC Testing will be held August 25, 2020 through September 11, 2020. The timeframes will be 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time.

To schedule testing, please send an email with a copy of your test plan to reserve a test window to Frontier ASR Certification at Frontier.ASR.Certification@ftr.com. Please send your intent to test by August 18, 2020.

Frontier Access Custom Business Rules will be implemented with ASOG 60/61 and are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: <https://wholesale.frontier.com/wholesale/access-services/access-reference-documents>.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.

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