



Carrier Customer Bulletin

Date of Bulletin: August 3, 2020
Notice #: CCBFTR01826
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: Tropical Storm Isaias Preparedness
Date Effective: Immediately

As Tropical Storm Isaias continues along the east coast, Frontier teams in potentially affected service areas including parts of Florida, Georgia and the Carolinas are prepared for possible impacts.

Frontier updates its emergency response efforts on a continual basis, reviews lessons learned from prior similar events, and is prepared for potential emergencies that may occur. Preparations include:

- ✓ Equipping fleet vehicles with extra fuel, fluids and lighting;
- ✓ Double-checking all safety equipment, back-up power supplies, generators and materials used by field technicians;
- ✓ Placing emergency network supplies throughout company facilities; and
- ✓ Taking inventory of supplies needed for network restoration in the event of severe weather.

As of 4:00 p.m. Eastern time on Monday, August 3, 2020, no major impacts have occurred to our network. Frontier will continue to evaluate the status of our network and our facilities. Additional notifications will be provided if impacts to our network occur.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.

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