



Carrier Customer Bulletin

Date of Bulletin: August 26, 2020
Notice #: CCBFTR01836
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: Hurricane Laura Preparedness Update
Date Effective: 08/26/2020

Frontier Communication teams across Texas are preparing for the possible impacts of Hurricane Laura. These preparations include the following:

- Placement of flood gates
- Equipping service vehicles with extra fuel, fluids and lighting
- Double-checking safety equipment and supplies used by field technicians
- Placing emergency network supplies at company facilities, including backup generators and fuel
- Inventorying supplies needed for network restoration in the event of severe weather

As of 2:00 p.m. Eastern Time on Wednesday, August 26, 2020, no major impacts have occurred to our network. Frontier will continue to evaluate the status of our network and our facilities. Additional notifications will be provided if impacts, to our network, occur.

If you have questions regarding the information provided in this notice, please send your emails to carrier.notifications@ftr.com.

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