



Carrier Customer Bulletin

Date: October 21, 2020
Notice #: CCBFTR01859
Audience: Frontier Local Wholesale Customers
Subject: OSS Interface Change Management Meeting Minutes
Effective Date: 10/14/2020

Frontier's OSS Interface Change Management meeting was held on Wednesday, October 14, 2020. The following information was reviewed.

Prior Month Activities

System Availability Exceptions are available online at:

<https://wholesale.frontier.com/wholesale/oss-interface-change-management/system-availability>.

- CCBFTR01843 - System Issue Impacting Late Bonding Transactions in VFO-TA Module - Workaround Required - 09/09/2020
- CCBFTR01844 - Intermittent System Issue Causing VFO Connection Failures 09/11/2020 *FINAL
 - Root Cause: It was identified that Bulk Loader file submissions were causing interruptions to other VFO functionality. The Bulk Loader tab was removed from VFO.
- CCBFTR01845 - System Availability Exception - Bulk Loader Unavailable Until Further Notice - 09/15/2020
- CCBFTR01845A - System Availability Schedule Exception - Bulk Loader Tab Restoral Effective 10/02/2020
 - Due to heavy demand, the Bulk Loader was returned on October 2, 2020. Monitoring of the Bulk Loader continues.
- CCBFTR01857 - Exchange Path Certificate Replacement Issue 10/12/2020 FINAL
 - Root Cause: Result of a failure for replaced SSL certificates in the admin console to propagate to the listeners on 7 out of 8 nodes in the Exchange Path cluster. A restart of the additional 7 nodes was required to propagate the new SSL certificate to the listeners. The full restart requirement was noted for future certificate updates.

Release notifications are available online at:

<https://wholesale.frontier.com/wholesale/oss-interface-change-management/release-notifications>.

- CCBFTR01828 - No CLEC Impacts with October 2020 Local Release

Upcoming Activities

- No CLEC Impacts with October 2020 Local Release
- 2021 Release Forecast has been published and is available from the OSS Interface Change Management and Release Notifications pages of the wholesale operations website
- 2021 Holiday and Modified Center Hours schedules are now available from the Local contacts page of the wholesale operations website
- 2021 Blocked Due Dates are now published on the various Local Services pages and also available from the Local contacts page

Change Request Tracking Updates

No new updates are available. Please visit the OSS Interface Change Management page of our website to view the latest Change Request Tracking at:

<https://wholesale.frontier.com/wholesale/oss-interface-change-management>.

A recap of the open forum questions is provided below.

Question	Answer
Is it possible to receive more than a week advance notice when Frontier requires bonded customers to implement new SSL certificates?	Yes. Frontier apologizes for any inconvenience caused by providing only one-week advance notice of the new SSL certificate requirement. Feedback has been provided to the security and network teams to ensure increased notification periods going forward.

If you have questions regarding the information provided in this notice, please send your emails to FTR-CMP-Team@ftr.com.

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