



Carrier Customer Bulletin

Date: January 5, 2021
Notice #: CCBFTR01883
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject: Area Code Overlay for the Florida 813 NPA
Effective Date: Permissive 10-Digit Dialing Begins 04/17/2021
Mandatory 10-Digit Dialing Begins 01/22/2022

On March 31, 2020 the Florida PSC in Docket No. 20190196-TP, approved an all-services distributed overlay as the relief method for the 813 NPA. The 813 NPA currently serves the greater metropolitan area of Tampa and also includes cities Oldsmar, Temple Terrace, Plant City and Zephyrhills. The 813 NPA serves mainly the Hillsborough and Pasco counties. The new **656 NPA** will serve the same geographic area currently served by the existing **813 NPA**.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

Beginning April 17, 2021:

Permissive 10-digit dialing in the 813 NPA will begin on April 17, 2021. During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

Prior to January 22, 2022:

All telecommunications service providers (CLECs, IXCs, Wireless Carriers, and ILECs) must complete the conversion of their networks to send **10-digit signaling** of the called-to party for all calls terminating in all Frontier Communications end offices, access tandems and intraLATA tandems in the existing 813 NPA.

Service providers presently utilizing a MF **E-911** interconnection in the 813 NPA are strongly advised to convert to SS7. Otherwise, additional Multi Frequency Centralized Automatic Message Accounting (MF CAMA) trunks must be established for the new **656 NPA**. Failure to convert to SS7 or establish new MF CAMA trunks in the new **656 NPA** by January 22, 2022 may result in E-911 call completion failures.

Beginning January 22, 2022:

10-digit signaling is required for all calls terminating in all Frontier Communications end offices, access tandems, and intraLATA tandems in the existing 813 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the **813/656** overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number PL-552.)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The **813/656** overlay will not affect existing local calling areas or rates. No existing 813 NPA numbers will be changed and all existing 813 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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