



Carrier Customer Bulletin

Date: January 8, 2021
Notice #: CCBFTR01885
Audience: IXC, Wireless, ILEC, CLEC, Reseller, ISP
Subject: Area Code Overlay for the Pennsylvania 814 NPA
Effective Date: Mandatory 10-Digit Dialing Begins 04/03/2021

As previously [communicated](#), the Pennsylvania Public Utility Commission (PUC) in Docket No. P-2018-3004265 approved an all-services distributed overlay as the relief method for the 814 NPA. The 814 NPA generally serves the central portion of Pennsylvania. The new 582 NPA will serve the same geographic area currently served by the existing 814 NPA.

An area code overlay allows a new area code to be assigned over the same geographic area as an existing area code, which means any customer requesting additional or new service (e.g., landline, wireless, etc.) could have a different area code for the new number. The overlay results in the need for 10-digit (area code + telephone number) dialing for all local calls.

Beginning April 3, 2021:

10-digit signaling is required for all calls terminating in all Frontier end offices, access tandems, and intraLATA tandems in the existing 814 NPA. Failure to comply with the required 10-digit signaling will result in call failures.

Additional information regarding the 814/582 overlay is available on the NANPA website at <http://www.nanpa.com>. (See Planning Letter Number [PL-540](#).)

A [sample customer letter](#) has been developed to assist with communicating permissive and mandatory dialing time frames to end user customers. Please adjust the contact information accordingly.

The 814/582 overlay will not affect existing local calling areas or rates. No existing 814 NPA numbers will be changed and all existing 814 NPA numbers will retain the existing NPA.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

© 2021 Frontier Corporation – All rights reserved.

This document is the property of Frontier Communications Corporation and/or its relevant affiliates. To be added or removed from the distribution list, please select the action and provide your contact information to Frontier at <https://wholesale.frontier.com/notifications-and-news/subscribe-to-wholesale-notifications>.