



Carrier Customer Bulletin

Date of Bulletin: February 3, 2021
Notice #: CCBFTR01896
Audience: IXC, Wireless, CLEC, ISP
Subject: ASOG 62 System Upgrade 45-Day Notification
Date Effective: March 20, 2021

Effective March 20, 2021 Frontier will implement Version 62 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from **8:00 p.m. Eastern Time on Friday, March 19, 2021 until 7:00 a.m. Eastern Time on Monday, March 22, 2021**

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 62 System Upgrade implementation. CLEC Testing will be held February 23, 2021 through March 12, 2021. The timeframes will be 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time. To schedule testing, please send an email with a copy of your test plan to reserve a test window to Frontier ASR Certification at Frontier.ASR.Certification@ftr.com. Please send your intent to test by February 5, 2021.

Frontier Access Custom Business Rules will be implemented with ASOG 62 and are available on the Access Reference Documents page of the Frontier Wholesale Operations Website at: <https://wholesale.frontier.com/wholesale/access-services/access-reference-documents>.

Effective 3/21/2021, Frontier will accept entries in the VTAI and OECVTAI fields; however, will not have validations in place to support the ASOG requirements until a later release. Once the release date for full implementation is secured, Frontier will send 60, 45, and 30-day industry notifications accordingly.

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.