

FRONTIER COMMUNICATIONS OF MICHIGAN, INC. GUIDEBOOK

PART 7 – Directory Services
SECTION 1 – Directory Listings

9th Revised Sheet 3
Cancels 8th Revised Sheet 3
Effective: March 1, 2025

1. DIRECTORY LISTING (cont'd)

C. TYPES OF LISTINGS

1. Primary – One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement
2. Additional – A general term to denote any listing, regardless of the form, in addition to the primary listing. It may be a second listing of the primary number with different name or a listing for a telephone number for the same customer service. It may also be a cross reference listing which is a referral without a telephone number to another listing i.e JC Penney's see Penney's. A business class of service may have a residential additional listing in order to populate a record in the residential section of a directory.
3. Foreign – A listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have a directory listing agreement in place
4. Extra Line of Information – descriptive text that does not have a telephone number
5. Non-listed - A listing that is available in directory assistance but not printed in the telephone directory
6. Non-published – A telephone number that is not listed in either directory assistance or in the telephone directory

D. RATES

Additional Listing	Residential	\$6.00	
	Business	\$16.00	(I)
Foreign	Residential	\$6.00	
	Business	\$6.50	
Extra Line of Info	Residential	\$5.50	
	Business	\$16.00	(I)
Non-Published	Residential	\$7.00	
	Business	\$7.00	
Non-Listed	Residential	\$6.50	
	Business	\$6.50	